

Certificate of Approval

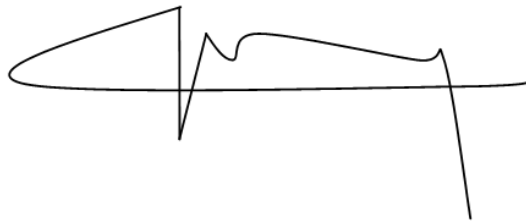
This is to certify that the IT Service Management System of:

A1 Bulgaria EAD

1 Kukush Str., Buildings M1 to M8, 1309 Sofia, Bulgaria

has been approved by LRQA to the following IT Service Management Standards:

ISO/IEC 20000-1:2011



Gilles Bessiere - Area Technical Manager

Issued by: Lloyd's Register EMEA Branch

for and on behalf of: Lloyd's Register Quality Assurance Limited

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

Current issue date: 22 May 2018
Original approval date: 3 July 2012
Expiry date: 28 November 2020
Certificate number: 10087485
Approval number(s): 0040330

The IT Service Management System is applicable to:

Service management system that supports the provision of integrated telecommunication services to business customers, described in service catalogue, namely:
Business voice; Machine to Machine; Data VPN; Internet; Collocation, Data Centre.



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Certificate Schedule

Certificate number: 10087485

| Location | Activities |
|--|--|
| 3 Poruchik Nedelcho Bonchev Str. building "Lift", NPZ Iskar 1528 Sofia | ISO/IEC 20000-1:2011 Collocation and Data Centre. |
| district Trakiya South, UPI I, qv. 615A, plant Zieno, 9700 Shumen | ISO/IEC 20000-1:2011 Collocation and Data Centre. |
| 260 Vladislav Varnenchik Blvd. 9000 Varna | ISO/IEC 20000-1:2011 Collocation and Data Centre. |



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